

chickpea.

ASSISTANT GENERAL MANAGER – The Pembroke Arms, Wilton – £10 per hour or salaried equivalent (25k) based on a 48hr working week.

The PA is now recruiting for an energetic, friendly and hardworking Assistant General Manager. We would love our new AGM to be:

- Passionate about food and drink, with a good understanding of current trends.
- Experienced in working in a fun, energetic, and fast paced environment.
- Fast thinking, with the ability to problem solve during busy sessions.
- A real customer service hero, who loves interacting with guests.

Responsibilities will include:

- To assist the GM in the day to day running of the operation and run the business in their absence.
- Manage busy shifts whilst ensuring company standards are achieved across our food, beverage and accommodation offering.
- Ensure the highest possible level of customer service is delivered to all guests of the hotel.
- Ensure all COVID procedures are adhered too and implemented in line with the company policy.
- Ensure all health and safety, fire safety and EHO requirements are met.
- Make sure all opening and closing procedures are completed to the expected standard.
- Cellar and stock management.
- Ensure all areas of the hotel and garden are always kept clean and presentable.

What's in it for you:

- An equal and entire share of gratuities;
- A 50% discount at all our places;
- Free uniform;
- Employer pension contributions;
- Regular days off (so you can eat and drink elsewhere);
- A formal (and informal) training program;
- Scope to progress across the group.

If you think you have what it takes, please send your CV to Jon at hello@pembrokearms.co.uk